

Organisation

Hillfoot Multimetals Ltd

ABOUT

The UK's largest steel stockholders and supply materials to manufacturers in a wide range of industries, including the automotive, oil & gas, mining, power generation, construction, defence and industrial engineering sectors

BUSINESS SECTOR

Manufacturing and Engineering



5 Reasons to Choose PowerRetrieve

1. Very little administration of the system required!
2. Access control for different users
3. Easy to retrieve documents.
4. Emailing directly from PowerRetrieve
5. Screen layout very clear and not cluttered.

Customer Testimonial

THE CHALLENGE

We had a number of challenges before PowerRetrieve. Physical storage space was becoming an issue in the office. We then had a process of archiving documents to a storage area in the works, which took up a number of working hours per month and didn't help people that were allergic to dust and scared of spiders!! We then had to destroy archived documents using a confidential waste management company, and when it's then entered the shredder, it's gone forever, no turning back.

Retrieval of documents from the office filing system on occasion proved a challenge at times when something was misfiled. You can search a couple of hundred documents in a box file looking for the one you're after, but if it's in a different box, again, it's gone forever, you can't be sure you've even got the document.

"PowerRetrieve started working for us immediately." – Neil Tillbrook, IT Manager

OUR EXPERIENCE

PowerRetrieve started working for us immediately. No more manual archiving, and no more searching through endless box files. We could scan in and retrieve any document, using anything on that document and be 100% confident, that if PowerRetrieve couldn't find it, it wasn't there.

Prior to installing PowerRetrieve, we looked at a number of scanning solutions using OCR. All of them used specific keywords or areas of the document to search on so PowerRetrieve stood out a mile from other suppliers, straight away we could see the difference. The demonstrations were done on our own live documents with no 'behind the scenes' preparation to make it look better. The system just worked, you scan the document, then retrieve it, it really is that easy.

SINCE USING POWERRETRIEVE

Our confidential waste management company still collect and destroy documents which we are not required to keep originals of, but if we still need to find a copy of that document once it's been through the shredder, we can!

Sales guys wanting a copy of a POD for their customer would either pass it on to the dispatch team or spend time visiting the filing room to attempt to find it. Now they can do it from their desk, and email it straight from PowerRetrieve whilst the customer is on the phone.

WHAT DO YOU LIKE BEST ABOUT POWERRETRIEVE?

The system just worked, you scan the document, then retrieve it, it really is that easy. I wouldn't hesitate to recommend PowerRetrieve to anyone looking for a document management system.

Neil Tillbrook, IT Manager